



TWFG[™]
INSURANCE
Our Policy is Caring[™]

TWFG App Download Instructions

The safest and most efficient way to access your Insurance Policy Information and communicate with your TWFG Agent.

Download our App:

- iOS: Go to the App Store, search "TWFG Insurance," then download the app.
- Android: Go to the Google Play store, search "TWFG Insurance," then download the app.



Once Downloaded:

- First-time users will have to click **REGISTER** at the bottom of the login screen.
- Enter the mobile number that you have on file with your agent, then tap **CONTINUE**. If an error occurs, contact your agent.
- A PIN number will be sent to you via text message. **Enter PIN number**, then tap **CONFIRM**.
If you do not receive a PIN number, tap **SEND SMS AGAIN**.

Setup Your Access:

- After entering your PIN number, you will be prompted to create a password. **Create a password**, then tap **CONFIRM**.
» Password must have at least 8 characters, including a number, an upper and lowercase letter, and a special character.

Once Logged in, You Can:

- Review Policies
- Request ID Card(s)
- Make Payments
- Report Claims
- Request Service

Please note: Some carriers do not appear in our app.